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Housing Committee

Wednesday, 9 March 2022 at 7.30 pm

Council Chamber, Runnymede Civic Centre, Addlestone

Supplementary Agenda

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Appendix

12. Housing IT Enhancement Update

Paragraphs 6.3 and 6.4 are additions to the original report. Paragraphs 6.1 and 6.2 remain unchanged.

6. Updated Equality implications

- 6.1 Upgrading the Housing Management IT system will enable data collected by different parts of the service to be shared. For example, currently the Housing Register is held outside of the core housing system also information on the support needs of residents in our Independent Retirement Living accommodation is also currently held outside of our core housing system.
- This improved intelligence will improve our understanding of how services are being accessed and utilised by different parts of the community.
- 6.3 It is anticipated that the updated Housing IT system would assist officers to better understanding how people with one or more protected characteristic are affected by the policies and actions of the Housing Department and where there are identified or anticipated negative impacts, will allow officers to seek ways to mitigate any negative impacts that may be identified.
- 6.4 While an Equalities Impact Assessment has not yet been undertaken, one will be made available for the Committee to consider when the Committee is next updated regarding the progress of the Housing IT enhancements.